

## <u>Langley's Coaches COVID-19 Terms and Conditions for Extended Coach</u> Tours

Taking the advice from BusNSW, Langley's Coaches will be implementing the following Terms and Conditions of travel for Extended Coach Tours. These conditions will apply to all tours that stay overnight or are away on multiple night tours.

## PLEASE READ THIS INFORMATION SHEET CAREFULLY AND IN FULL.

We ask that you DO NOT travel if you feel unwell or are displaying any flu like symptoms, have been a close contact or have tested positive for COVID-19

We highly recommend that you take out appropriate travel insurance for your holidays and ensure this covers the possible impacts of COVID-19 (i.e, Comprehensive Travel Insurance with Coronavirus travel cover)

- 1. Langley's Coaches requires all passengers to perform a Rapid Antigen Test in the 12 hours leading up to departure of your tour. You are then required to sign a declaration form to confirm that you have had a rapid antigen test in the period prior to departure and that this has shown a NEGATIVE result. Should you have a positive test result, please contact us as soon as possible.
- Passengers are required to wear a face mask at all times while on board the coach, unless eating or drinking, or if the mask needs to be removed for safety reasons. A passenger may have a lawful exemption for not wearing a mask, and we will need to see this if this is the case.
- 3. We recommend that you carry a supply of Rapid Antigen Tests with you for the duration of the tour, so if for any reason you need to, or if you develop symptoms while on tour, you are able to self-test for the safety of everybody on board.
- 4. All passengers travelling with Langley's Coaches are required to be fully vaccinated. We ask that you provide us with a copy of your vaccination certificate so we are able to keep this on file. We have made this decision for the safety of all our passengers and staff and believe this is a step we can take to try our best to keep everyone as safe as possible.
- 5. If you test positive for Covid while on board or become a close contact while on board our tour, you will need to leave the tour and enter a 7-day isolation period. You are required to travel home in a private vehicle, and will be responsible for the payment of any additional expenses incurred outside of our planned itinerary. We will of course do everything in our power to help organise these arrangements for you, but Langley's Coaches will not be held responsible for any fees incurred outside of our planned itinerary. You may need to forfeit any money paid for the remainder of the coach tour.
- 6. We highly recommend that you take out appropriate travel insurance for your holidays and ensure this covers the possible impacts of COVID-19 (i.e, Comprehensive Travel Insurance with Coronavirus travel cover)
- 7. The seats that you sit on for the first day of travel will be your allocated seat for the remainder of the tour to minimise spread.

To keep everyone safe while on tour we encourage all passengers to:

- Not travel on the coach or interact with the group if you are unwell or displaying flu like symptoms
- have a rapid antigen test if you have symptoms
- stay 1.5 meters away from other passengers where possible and avoid crowds
- wear a mask while on the coach and at indoor locations
- cover you nose and mouth with a bent elbow or a tissue when you cough or sneeze
- clean your hands regularly with hand sanitiser or soap and running water for 20 seconds
- comply with conditions of entry for all venues visited on the tour
- check in to venues using QR codes where these are available. If travelling interstate, you will need to down load the appropriate QR app for each state you are visiting

If you have any questions or concerns regarding anything in the above information, please phone our office to discuss this further.